

CASE MANAGEMENT SURVEY RESULTS 2019

	COLOR CODE	PINK	GOLD	TAN	GREY	SALMON	GREEN	BLUE	YELLOW	AQUA	LILAC	IVORY			
		BR	DB	FP	LW	NS	PH	PBG	WLW	WPB	WELL	PSL	TOTAL	%	%
	Total of Surveys Sent Out	15	48	31	31	38	20	21	25	32	29	29	319		
	Total Surveys Returned	4	17	7	7	13	1	4	5	9	8	10	85	27%	
1	My Daycare Funding Case Manager helped me to understand resources available to me.														
	Yes	4	13	7	7	13	0	4	5	8	7	8	76	89.4%	95.0%
	No	0	2	0	0	0	1	0	0	1	0	0	4	4.7%	5.0%
	No Response	0	2	0	0	0	0	0	0	0	1	2	5	5.9%	
2	My Daycare Funding Case Manager was attentive to my needs and/or questions.														
	Yes	4	14	7	7	13	1	4	5	9	7	8	79	92.9%	100.0%
	No	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
	No Response	0	3	0	0	0	0	0	0	0	1	2	6	7.1%	
3	My Daycare Funding Case Manager followed up with me.														
	Yes	4	14	5	7	13	0	3	5	8	7	8	74	87.1%	96.1%
	No	0	0	1	0	0	1	1	0	0	0	0	3	3.5%	3.9%
	No Response	0	3	1	0	0	0	0	0	1	1	2	8	9.4%	
4	My Daycare Funding Case Manager provided support that helped keep my loved one at home.														
	Yes	4	14	6	7	13	0	4	5	6	6	7	72	84.7%	94.7%
	No	0	1	0	0	0	1	0	0	1	1	0	4	4.7%	5.3%
	No Response	0	2	1	0	0	0	0	0	2	1	3	9	10.6%	