

Bethesda Health, Inc.

Plain Language Summary of Financial Assistance Policy

Bethesda Health, Inc. (BHI) is dedicated to providing quality health services in a caring manner. As part of its commitment to serve the community, BHI has elected to provide financial assistance to uninsured individuals who meet specific requirements in accordance with the BHI Financial Assistance Policy.

Eligibility and Assistance Offered

The Financial Assistance Policy covers medical emergency or other medically necessary services provided by Bethesda Hospital East and Bethesda Hospital West. For other Baptist Health South Florida facilities, please refer to their respective financial assistance policies for more detail

Uninsured patients with incomes below 200% of the Federal Poverty Level (FPL) may receive free care for hospital services provided at Bethesda Hospital East or Bethesda Hospital West. For patients who do not meet the income criteria, BHI offers a very generous self-pay discount for eligible individuals under its Self-Pay and Flat Rate Services Prices Policy. Financial Assistance eligible individuals will not be charged more than the standard amounts billed for emergency or other medically necessary care. BHI works with federal, state, county, and community programs to provide financial assistance to their patients for medical services received at BHI facilities.

How to Apply

To be considered for financial assistance, the patient must provide the information and documentation necessary to apply for other existing financial resources that may be available to pay for his or her health care, such as Medicaid, Disability, or Healthcare District. BHI financial counselors will be available to assist patients with completion of the application.

How to Obtain More Information

To learn more about the BHI financial assistance program, obtain a free copy of the Financial Assistance Policy, application, and policy summary, or to obtain assistance with the financial application process, please contact BHI as follows:

- Meet with a Financial Counselor by visiting Bethesda Hospital East at 2815 S. Seacrest Blvd., Boynton Beach, FL 33435, or Bethesda Hospital West at 9655 West Boynton Beach, Blvd., Boynton Beach, FL 33472. Monday - Friday 7 a.m. - 5 p.m.
- Speak with a Financial Counselor by calling 561-737-7733, Ext. 84671
- Visit our website at <https://baptisthealth.net/patient-resources/billing-and-financial-assistance>
- Request information in writing, or mail an application to, Bethesda Hospital East, Attn: Patient Financial Assistance, 2815 South Seacrest Boulevard, Boynton Beach, FL 33435.

This summary, the Financial Assistance Application, and the Financial Assistance Policy are also available in Spanish and Creole, and will be furnished upon request, free of charge.