

Bethesda Health, Inc., Financial Assistance Policy A Summary of Eligibility Requirements for Patients

Bethesda's mission is to provide quality health services in a caring manner. As part of its commitment to serve the community, Bethesda Health, Inc., (BHI), elects to provide financial assistance and/or charity care to uninsured individuals who meet specific requirements in accordance with the Bethesda Health, Inc. Financial Assistance Policy. Financial Assistance eligible individuals will not be charged more than the standard amounts billed for emergency or other medically necessary care.

Who Qualifies?

Uninsured patients with incomes below 200% of the Federal Poverty Level (FPL) may receive free care for hospital services provided at Bethesda Hospital East or Bethesda Hospital West. For patients who do not meet the income criteria, BHI offers a very generous self-pay discount for eligible individuals under its Self-Pay and Flat Rate Services Prices Policy.

What Types of Assistance are Available?

BHI works with federal, state, county, and community programs to provide financial assistance to their patients for medical services received at BHI facilities.

To be considered for financial assistance, the patient must cooperate with the Financial Assistance Unit to provide the information and documentation necessary to apply for other potential funding sources, such as Medicaid or Disability. Financial assistance will only be available if the patient does not qualify for another funding source, and if they meet the definition of financially indigent. The patient and/or guarantor will be responsible for completing the financial assistance application and providing the required documentation to verify income and assets that are necessary to determine the patient's eligibility for financial assistance.

How do I Obtain Additional Information and Apply for Assistance?

The following options are available for you to request additional information, receive a free copy of the Financial Assistance Policy or the Financial Assistance Application, or to apply for assistance:

- Meet with a Financial Counselor by visiting the Financial Assistance Unit in the Bethesda Health Community Clinic at Bethesda Hospital East at 2815 S. Seacrest Boulevard, Boynton Beach, FL 33435. Monday - Friday 7 a.m. - 5 p.m.
- Speak with a Financial Counselor by calling 561-737-7733, Ext. 84671
- Visit our website at BaptistHealth.net
- Request information in writing, or mail an application to, Bethesda Hospital East, 2815 South Seacrest Boulevard, Boynton Beach, FL 33435.

This summary, the Financial Assistance Application and the Financial Assistance Policy are also available in Spanish and Creole, and will be furnished upon request, free of charge.