

BENEFITS OUTREACH PROGRAM - POLICIES DUE TO COVID-19

- Appointments will be made one client per hour.
- Please sanitize your hands upon entering the building at one of the stations located in the lobby. Masks are mandatory.
- The required DCF Food Stamp Interview will be completed on site, but interaction will be minimal and brief, within 6 feet from each other to follow the social distancing guidelines. We will follow up over the phone if needed.
- All clients are expected to arrive on time to their appointment time booked, not before or after.
- If you are sick, please **do not book** an appointment. Please call or email us and we will do everything we can to assist you.

Due to COVID-19, DCF has implemented a six-month **recertification extension** for individuals and families scheduled to recertify in **August**. Please remember that only U.S. citizens and certain lawfully-present non-citizens may receive SNAP benefits. Non-citizens who are eligible based on their immigration status must also meet other SNAP eligibility requirements such as income and resource limits. If you believe that you or somebody in your household is eligible and would like to apply for food stamps, please give us a call or email us at benefits@pbcfoodbank.org and our team will reach out to you regarding available appointments as soon as possible. Clients can also call DCF's call center toll-free at 1-866-762-2237 or (850) 300-4323 (TTY 1-800-955-8771). Call center expanded hours are Monday through Friday, 7 a.m. to 6 p.m.; Saturday, 8 a.m. to 12:00 noon; and Sundays, 1:00 p.m. to 5:00 p.m.

If you need additional information regarding COVID-19, please visit: <https://www.myflfamilies.com/covid19/access.shtml>

Additional Resources <https://www.myflfamilies.com/covid19/access-resources.shtml>

Frequently Asked Questions <https://www.myflfamilies.com/covid19/accessFAQs.shtml>

Online Purchasing Pilot FAQs <https://www.myflfamilies.com/covid19/accessPurchasingFAQs.shtml>

Debido a la crisis del coronavirus, DCF ha **postergado las renovaciones** hasta dentro de 6 meses a todos aquellos que ya reciben cupones de alimentos y tienen su renovación programada para el mes de Agosto. Es importante resaltar que solamente ciudadanos americanos, residentes legales por cinco años, refugiados o asilados, entre otras categorías, podrían ser elegibles para cupones de alimentos. Si usted tiene alguno de los estatus mencionados anteriormente y desea aplicar para cupones de alimentos, llámenos o envíenos un correo electrónico a benefits@pbcfoodbank.org y nos comunicaremos con usted lo más pronto posible para ofrecerle una fecha según la disponibilidad de citas. Clientes también pueden comunicarse con el Departamento de Niños y familias llamando gratis al 1-866-762-2237 o al 1-850-300-4323 (TTY 1-800-955-8771) en horario extendido: Lunes a Viernes, de 7:00 a.m. - 6:00 p.m.; Sábados, 8:00 a.m. - 12:00 p.m.; y Domingos, de 1:00 p.m. - 5:00 p.m.

Para más información con respecto a COVID-19, favor de visitar: <https://www.myflfamilies.com/covid19/access.shtml>

Información del Programa: <https://www.myflfamilies.com/covid19/access-resources.shtml>

Preguntas Frecuentes: <https://www.myflfamilies.com/covid19/accessFAQs.shtml>

Preguntas frecuentes sobre la prueba piloto de compras en línea: <https://www.myflfamilies.com/covid19/accessPurchasingFAQs.shtml>

Akòz COVID-19, DCF bay yon ekstansyon pou sis mwa pou moun ki planifye pou re-sètifye nan mwa dawou. Tanpri sonje ke se sèlman sitwayen Etazini ak sèten sitwayen ki prezan legalman ki ka resevwa avantaj SNAP. Moun ki pa sitwayen ameriken ki kalifye dapre estati imigrasyon yo dwe satisfè lòt kondisyon kalifikasyon SNAP yo tankou limit revni ak resous yo. DCF pa gen asistans manje ijans nan moman sa a. Si ou kwè ke ou menm oswa yon moun nan kay ou elijib epi ou vle aplike pou asistans manje pou premye fwa, tanpri kontakte nou pa kourye elektronik benefits@pbcfoodbank.org. Ekip nou ap kontakte ou konsènan randevou ki disponib yo nan pèdi tan, Tanpri rele sant apèl DCF la gratis nan 1-866-762-2237 oswa (850) 300-4323 (TTY 1-800-955-8771). Ou ka rele yo de lendi jiska vandredi, 7 è jiska 6 è p.m.; Samdi, 8 a.m. a 12:00 midi; ak dimanch, 1:00 p.m. jiska 5:00 p.m.

Si ou bezwen plis enfòmasyon konsènan COVID-19, tanpri vizite: <https://www.myflfamilies.com/covid19/access.shtml>

Enfòmasyon sou Pwogram lan: <https://www.myflfamilies.com/covid19/access-resources.shtml>

Kesyon Moun Poze Souvan: <https://www.myflfamilies.com/covid19/accessFAQs.shtml>

Kesyon Moun Poze Souvan sou Pwogram Pilòt pou Achte sou Entènèt la: <https://www.myflfamilies.com/covid19/accessPurchasingFAQs.shtml>

PBCFB-Benefits

AUGUST 2020

Benefits Specialist, scheduled times, locations, and language services are SUBJECT TO CHANGE. **GA:** Gustavo - **JV:** James - **MM:** Mario - **RL:** Riquet. Please see the back of the calendar for site addresses and phone numbers. **Please call to make an APPOINTMENT unless otherwise stated.** * = Spanish language services available. ^ = Creole language services available. For the most up to date version of this calendar, please go to the link: <https://www.pbcfoodbank.org/apply-for-snap>

Monday	Tuesday	Wednesday	Thursday	Friday
3	4	5	6	7
PBC Library-Jupiter * 10:00 a.m. – 4:00 p.m. MM	Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM PBC Library - Main * 10:00 a.m. – 4:00 p.m. GA	Palm Beach County Food Bank * ^ 10:00 a.m. – 4:00 p.m. GA/RL PBC Library-Glades * 10:00 a.m. – 4:00 p.m. MM	Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA PBC Library-Royal Palm Beach ^ 10:00 a.m. – 4:00 p.m. RL	PBC Library-Lantana * 10:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA Vickers House ^ 9:00 a.m. – 4:00 p.m. RL
10	11	12	13	14
Palm Beach County Food Bank * 9:00 a.m. – 4:00 p.m. GA PBC Library-Jupiter * 10:00 a.m. – 4:00 p.m. MM	Palm Beach County Food Bank * 9:00 a.m. – 4:00 p.m. GA Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM PBC Library - Main ^ 10:00 a.m. – 4:00 p.m. RL	Palm Beach County Food Bank ^ 10:00 a.m. – 4:00 p.m. RL PBC Library-Glades * 10:00 a.m. – 4:00 p.m. MM	Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA PBC Library-Royal Palm Beach ^ 10:00 a.m. – 4:00 p.m. RL	PBC Library-Lantana * 10:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA Vickers House ^ 9:00 a.m. – 4:00 p.m. RL
17	18	19	20	21
Palm Beach County Food Bank * 9:00 a.m. – 4:00 p.m. GA PBC Library – Hagen Ranch ^ 10:00 a.m. – 4:00 p.m. JV PBC Library-Jupiter * 10:00 a.m. – 4:00 p.m. MM	Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM PBC Library – Hagen Ranch ^ 10:00 a.m. – 4:00 p.m. JV PBC Library - Main * 10:00 a.m. – 4:00 p.m. GA	Palm Beach County Food Bank * ^ 10:00 a.m. – 4:00 p.m. GA/RL PBC Library-Glades * 10:00 a.m. – 4:00 p.m. MM Church World Services ^ 9:00 a.m. – 3:00 p.m. JV	Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA PBC Library-Royal Palm Beach ^ 10:00 a.m. – 4:00 p.m. RL Church World Services ^ 9:00 a.m. – 3:00 p.m. JV	PBC Library-Lantana * 10:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA Vickers House ^ 9:00 a.m. – 4:00 p.m. RL Church World Services ^ 9:00 a.m. – 3:00 p.m. JV

24	25	26	27	28
Palm Beach County Food Bank * 9:00 a.m. – 4:00 p.m. GA PBC Library – Hagen Ranch ^ 10:00 a.m. – 4:00 p.m. JV PBC Library-Jupiter * 10:00 a.m. – 4:00 p.m. MM	Palm Beach County Food Bank * 9:00 a.m. – 4:00 p.m. GA Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM PBC Library – Hagen Ranch ^ 10:00 a.m. – 4:00 p.m. JV PBC Library - Main ^ 10:00 a.m. – 4:00 p.m. RL	Palm Beach County Food Bank * ^ 10:00 a.m. – 4:00 p.m. GA/RL PBC Library-Glades * 10:00 a.m. – 4:00 p.m. MM Church World Services ^ 10:00 a.m. – 3:00 p.m. JV	Guatemalan-Maya Center * 9:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA PBC Library-Royal Palm Beach ^ 10:00 a.m. – 4:00 p.m. RL Church World Services ^ 9:00 a.m. – 3:00 p.m. JV	PBC Library-Lantana * 10:00 a.m. – 4:00 p.m. MM Youth Co Op, Inc. * 9:00 a.m. – 4:00 p.m. GA Vickers House ^ 9:00 a.m. – 4:00 p.m. RL Church World Services ^ 9:00 a.m. – 3:00 p.m. JV
31				
Palm Beach County Food Bank * 9:00 a.m. – 4:00 p.m. GA PBC Library – Hagen Ranch ^ 10:00 a.m. – 4:00 p.m. JV PBC Library-Jupiter * 10:00 a.m. – 4:00 p.m. MM				

Location	Address	Phone Number
Church World Services	220 South Congress Park Drive, Delray Beach, 33445	(561) 266-0624
Guatemalan-Maya Center	430 North G Street, Lake Worth, 33460	(561) 547-0085
Palm Beach County Food Bank	525 Gator Drive, Lantana, 33462	(561) 329-5931 (561) 670-2518 ext. 310
Palm Beach County Library - Glades	20701 95 th Avenue South, Boca Raton, 33434	(561) 345-5085
Palm Beach County Library - Hagen Ranch	14350 Hagen Ranch Road, Delray Beach, 33446	(561) 517-7533
Palm Beach County Library - Jupiter	705 Military Trail, Jupiter, 33458	(561) 345-5085
Palm Beach County Library - Lantana	4020 Lantana Road, Lantana, 33462	(561) 345-5085
Palm Beach County Library - Main	3650 Summit Blvd, West Palm Beach, 33406	(561) 316-0895
Palm Beach County Library - Royal Palm Beach	500 Civic Center Way, Royal Palm Beach, 33411	(561) 316-0895
Vickers House	811 Palm Beach Lakes Blvd, West Palm Beach, 33401	(561) 804-4970
Youth Co-Op, Inc.	2112 S Congress Ave, # 102, Palm Springs, 33406	(561) 964-1693